



DEPARTMENT OF THE NAVY

U.S. NAVAL HOSPITAL

PSC 482

FPO AP 96362-1600

11 Sept 2013

Subj: Command Philosophy Statement

It is a privilege to serve with this team at Naval Hospital Okinawa. Our mission is to support military readiness and promote, maintain and restore the health of those entrusted to our care. We will lean forward in bringing to life the Surgeon General's vision of improving Readiness, Jointness and Value across all the Pacific Area of Operations.

We lead: We are all leaders. We cannot successfully complete our mission without a well respected, well led, motivated staff. Be a good example. Be ready. Take care of your shipmate, your staff, your family and yourself. Do the right thing always. If we degrade our command or our mission, we degrade ourselves. Our core values - honor, courage and commitment provide a baseline for us to follow. We should strive for excellence in all that we do everyday. Never forget that what we do and how we behave matters.

We work as a team: Health care delivery is a team sport. In order to accomplish the mission we must work as a totally committed team with a single focus - one team dedicated to providing optimal care. We need to constantly foster a climate of dignity and mutual respect.

We deliver quality: Our patients trust us to give them our very best. Our Warfighters and their families are truly the finest our Nation has to offer and they deserve nothing less. While interacting with our patients, go the extra mile, treat them respectfully, and the result will be a positive experience for all those involved. Think safety prior to every action, holding each other accountable. Quality and safety are paramount to our mission. Constantly seek ways to improve the care and services we deliver by challenging each other.

We lead...we work as a team...and we deliver quality care...always.

A handwritten signature in black ink, appearing to read "A. M. SWAP", is located below the text. The signature is stylized with a large, looping initial "S".

A. M. SWAP